

Scalable

Open

Secure

Enterprise Platform

FileNet P8 : The Only Unified ECM & BPM Platform

“Global 2000 corporations are making enterprise-wide platform decisions to address the proliferation of compliance, content, and process management needs they face. FileNet is one of the market leaders in providing an integrated platform of content and process technology services. FileNet’s approach with FileNet P8 provides a set of integrated services that also provide the basis for a family of FileNet P8 suites. FileNet P8’s approach enables organizations to address a wide variety of enterprise content and process application scenarios.”

Jeetu Patel,
Executive Vice President
Doculabs

Organizations worldwide are challenged to address a broad range of content and process management needs across their enterprise. CIOs are dealing with a lack of standards and stove-piped business systems that cannot share content and data, hindering their ability to quickly respond to rapidly changing business needs and competitive threats. Organizations are not able to keep pace with the dramatic growth of unstructured data growing at more than 75 percent annually. To address these critical business challenges, corporations and government agencies require enterprise-level solutions that share a common platform.

A Platform for Tomorrow, Today

For more than 20 years, FileNet has been an innovator and market leader in the Enterprise Content Management (ECM) and Business Process Management (BPM) markets serving the needs of thousands of leading corporations and government agencies worldwide. The FileNet P8 is a next-generation, unified ECM and BPM enterprise platform designed to improve business agility and intelligence, cut costs, and manage risk and compliance. Unlike other point solutions, the FileNet P8 platform is the foundation for an integrated family of award winning FileNet P8 suites that address the most demanding content and process management needs across the organization. It provides a single enterprise catalog across all of an organization’s content repositories, reducing complexity and increasing ease of use. The FileNet P8 platform is secure, manageable, reliable, scalable, highly available and based on industry standards resulting in increased operational efficiency and a lower total cost of ownership.

Increased Operational Efficiency

The FileNet P8 platform is a unified ECM and BPM platform removing the need to have separate products. This increases operational efficiency by reducing the number of vendors across the enterprise as well as providing a common, unified interface for building and deploying content and process applications.

Gateway To The Broadest Set of BPM and ECM Solutions In The Industry

The FileNet P8 platform is the foundation for FileNet’s family of ECM suites:

Business Process Manager, Content Manager, Email Manager, Forms Manager, Image Manager *Active Edition*, Records Manager, Team Collaboration Manager, Web Content Manager

All of the FileNet P8 suites seamlessly interoperate so that their powerful capabilities can be fully utilized. For example, FileNet Records Manager enables organizations to declare all their content and processes stored in FileNet Content Manager, Image Manager *Active Edition*, and non-FileNet repositories as records and to manage them accordingly. These records can then be automatically activated for use within an approval process managed by FileNet Business Process Manager.

Foundation for Managing Risk and Ensuring Compliance

The FileNet P8 platform is the foundation for the award winning FileNet Records Manager. Corporations and government agencies deploy Records Manager to control the use and access to business relevant data, protect and authorize content access and enforce the lifecycle dictated by business and legal authorities. Records Manager ensures that only the users who have the proper level of security will have access to critical business content. By utilizing the advanced security, comprehensive auditing, events, lifecycle management, and workflow capabilities of the FileNet P8 platform, Records Manager ensures organizations stay in compliance with existing and new regulations.

Increased Ability to Manage Growing Amount of Business Critical Information and Processes

The FileNet Content Engine, a key component of the FileNet P8 platform, manages a full range of structured and unstructured data, business critical information, and processes securely and reliably. It is an object-oriented metadata repository that provides maximum flexibility in setting up document and folder classes as well as content storage options. This service provides customers the ability to easily model their business and the ability to adapt to changes as they occur.

Increased Business Agility and Responsiveness

The FileNet P8 platform has a unique and powerful capability to make content active. Active Content allows the content infrastructure to respond immediately to changing business needs. Business transactions can trigger content actions, thereby increasing the overall responsiveness and agility of business operations. The FileNet P8 platform provides pre-defined events for common document operations including document creation, checkin, checkout, deletion, and property updates. Custom events can also be created. This allows external business events to trigger the launching of new processes or interact with live processes, without the need for custom development. This enables the deployment of processes that are more responsive to external business events, elevating the level of business agility.

Support for Leading Application Development Environments and XML Web Services Frameworks

The FileNet P8 platform provides an extensive collection of development tools to support J2EE and .NET developers and organizations moving to a Services Oriented Architecture. FileNet is an active member of the Web Services Interoperability Organization (WS-I) and utilizes the WS-I profile to ensure developers can use a broad set of XML Web Services frameworks and development environments.

Maximize Existing IT Investments through Support of Industry Standards

The FileNet P8 platform is based on industry standards, such as J2EE and XML Web Services, to enable organizations to maximize the investments they have already have in their corporate IT environments. Extensive testing with industry leading infrastructure products is done to ensure FileNet P8 applications can be deployed rapidly.

Real-time Performance and System Monitoring

The FileNet P8 platform provides a comprehensive set of system and performance monitoring features including integration with leading Enterprise System Management tools. This enables system administrators and data center operators to view the health of the system in real-time and identify potential problems before they occur. In addition, FileNet supports the leading clustering, high availability, and disaster recovery products to ensure that organizations can meet their service level agreements.

Broad Range of Integration Options

The FileNet P8 platform provides a powerful set of capabilities for integrating with desktop and packaged applications, content repositories, and legacy systems.

Unparallel Support for Storage Media Types and Vendors

FileNet supports the leading storage vendors in the industry and a comprehensive range of their hardware and software offerings over all popular media types. This gives organizations maximum flexibility to choose the storage solution that is right for them, and lower their data storage costs. Both rewritable and write-once technologies are supported for magnetic disk, optical and magnetic tape media, and overall relevant storage networking topologies, including SAN, NAS, and iSCSI. Magnetic WORM technologies from leading companies such as Network Appliance, Hitachi Data Systems, IBM and EMC are leveraged to provide compliant storage environments. Similar protected storage benefits are available for removable media with supported tape and optical-based WORM offerings from major vendors including IBM, StorageTek, Hewlett Packard and Plasmon.

Support for Global Deployments

The FileNet P8 platform provides multilingual system capabilities to enable users worldwide to operate in the language of their choice, share content, and collaborate in enterprise-wide business processes.

Combining Content, Process and Connectivity for Competitive Advantage

Foundation for Family of FileNet P8 suites → Best of breed business performance and process management, content management, email and records management, forms management, imaging, optimization services, team collaboration, and web publishing capabilities can be deployed out-of-the-box with no additional integration costs.

Universal Catalog Services → A master catalog of all the documents and content under management regardless of where they reside, when they were created, how they were acquired and what applications can access them.

Content Federation Services → Provides seamless access and search to content and documents stored in heterogeneous content repositories simplifying ease of use and reducing training costs.

Robust, High-Performance, Scalable Unified Repository → Highly scalable content repository that handles billions of objects and hundreds of thousands of users. Reduce complexity and improve content storage and retrieval through a single repository that can manage all forms of structured and unstructured content.

Easy To Use, Fully Customizable Zero Footprint User Interface → Speeds deployment with a Web client that can be easily tailored to meet the look and feel of any organization. It comes in a variety of languages with a multi-format image viewer. Content entry, publishing, and search templates can be utilized to maximize end user productivity. Context-driven menus, bookmarks, shortcuts, and portal-like views minimize the need for end user training.

Native Workflow → Includes FileNet's unsurpassed workflow capabilities for automating, enabling, and managing human-driven process flows. Delivers exceptional business performance management and decision management capabilities.

Object Management Services → Provides greater control and flexibility for the management of any type of content through an advanced object model that manages the relationship between content objects, security profiles, lifecycle information, processes, and external data.

Event-Driven Architecture → Improves business agility and overall organizational efficiency by immediately reacting to internal and external business events as they occur. Makes Active Content possible allowing both fixed and dynamic content to be active participants in the business process.

Classification Framework → Enables auto-classification of XML content and the ability to create custom classifications as needs require. Allows content to be understood automatically and managed proactively; enables enforcement of ECM standards and strategy, while simultaneously reducing risk and information latency.

Full Lifecycle Management → Manages and controls the complete content lifecycle to improve efficiency and accuracy in content-related tasks such as approval, publishing, expiration, and retention, maintaining complete audit trails to meet regulatory mandates.

Retention Management → Provides services for the management of retention and disposition schedules to manage risk and ensure compliance.

Robust XML capabilities → XML is utilized extensively throughout the FileNet P8 platform as a data format, for data exchange, for application development, and for changing the look and feel using XSL to meet corporate branding standards.

Open & Standards-Based Architecture → Provides lower total cost of ownership through support for industry standards including BPEL4WS, HTML, J2EE, JSR 168, LDAP, SOAP, SSL, XML, and WSDL.

Compelling Service Oriented Architecture (SOA) capabilities → Fully SOA enabled. WSDL descriptions for the Content and Process Engines are published to enable developers to create XML Web Services based applications.

Support for J2EE and .NET development environments → Provides a full range of development tools to support companies creating J2EE and .NET applications including graphical tools, Web application toolkit, COM APIs, Java APIs, and Web Services APIs for programmatic access to content and process management capabilities.

Robust Audit Capabilities → Track all content and process events and transactions that take place to provide a full audit history necessary for compliance and security management.

Advanced Security Services and Native LDAP support → Provides identity management, multi-layered and object security to ensure that only users that have access to sensitive business information are provided access. Authentication with industry leading LDAP Directory Servers means user and group information is managed and maintained in the corporate security infrastructure.

Manageability → A set of administration tools to ease the maintenance of the P8 environment and to minimize downtime. The FileNet P8 platform provides a comprehensive set of system and performance monitoring tools including integration with leading Enterprise System Management tools. This enables system administrators and data center operators to view the health of the system in real-time and identify potential problems before they occur.

High Availability and Disaster Recovery → The FileNet P8 platform supports industry leading clustering, HA, and DR products and services to ensure the continuous availability of your critical data in the event of a hardware or network failure or disaster.

Extensive Storage Support → Provides the ability to choose the storage option that best meets the organization's needs including Optical, Magnetic, and industry leading storage products from Network Appliance, Hitachi Data Systems, IBM, and EMC that leverage Content Addressable Storage and magnetic WORM technologies to provide a compliant storage environment.

Framework for Enterprise System Interoperability → Provides easy access to mission-critical content and data across the organization's disparate systems and repositories.

Fully Integrated Capture Environment → Provides easy ingestion of computer generated reports, physical documents, faxes, and forms that minimize scanning and indexing costs, guarantees high content-acquisition service levels, streamlines the capture process, and performs record declaration.

Multilingual System Capabilities → Serve international markets and target customer groups with a de-centralized, federated, multilingual system architecture.

Summary

Thousands of organizations have deployed FileNet P8 successfully in a broad range of content and process applications. The FileNet P8 platform and FileNet P8 Suites enable organizations to successfully address their business content, process, and connectivity needs across the enterprise.

As a complete, open, and secure framework for functional expansion and systems integration, the FileNet P8 platform:

- Helps ensure compliance with various legal, regional and industry regulations and policies.
- Provides a single enterprise catalog across all of an organization's content repositories.
- Designed for organization adopting or deploying Services Oriented Architectures.
- Provides a full range of development tools for rapid application development in J2EE and .NET environments.
- Integrates easily with existing corporate IT infrastructures and enterprise business applications through a broad range of integration options.
- Reduces cost for data center operations through integration with leading systems management solutions and support of enterprise IT infrastructures.

The FileNet P8 platform is secure, manageable, reliable, scalable, highly available and based on industry standards resulting in increased operational efficiency and a lower total cost of ownership.

About FileNet

FileNet Corporation (NASDAQ: FILE) helps organizations make better decisions by managing the content and processes that drive their business. FileNet's Enterprise Content Management (ECM) solutions allow customers to build and sustain competitive advantage by managing content throughout their organizations, automating and streamlining their business processes, and providing a spectrum of connectivity needed to simplify their critical and everyday decision-making.

FileNet ECM products are designed to deliver a broad set of capabilities that integrate with existing information systems to provide cost-effective solutions that solve real-world business problems.

Since the Company's founding in 1982, more than 4,000 organizations, including more than three quarters of the FORTUNE 100, have taken advantage of FileNet solutions for help in managing their mission-critical content and processes.

Headquartered in Costa Mesa, Calif., the Company markets its innovative ECM solutions in more than 90 countries through its own global sales, professional services and support organizations, as well as via its ValueNet® Partner network of resellers, system integrators and application developers.

Australia
61.2.8224.9900

Austria
49.6172.963.0

Canada
416.223.8400

France
33.1.46.23.76.76

Germany
49.6172.963.0

Hong Kong
852.2273.5116

Ireland
353.1.819.0100

Italy
39.02.8028.191

Japan
81.03.5532.7745

Korea
82.2.555.1810

Netherlands
31.20.5463.1345

Poland
49.6172.963.0

Singapore
65.6538.0966

Spain
34.91.721.4980

Sweden
44.1.895.207.300

Switzerland
41.1.3657755

United Kingdom
44.1.895.207.300

United States
714.327.3400